

TERMS & CONDITIONS

This 2-year warranty extension only applies:

- 1) To air conditioners described herein which are distributed by Midea Australia and purchased from authorized dealers of Midea in Australia;**
- 2) For products included in the following categories: High wall-mounted split system, ducted air conditioner, cassette air conditioner, multi-split system air conditioner, and VRF system air conditioner;**
- 3) For air conditioners registered within the initial 30 days after the purchase date;**
- 4) For air conditioners registered with all required information, including product details and installer details, which should match the information on the original receipt;**
- 5) Where the said products have been installed by a person/company certified or licensed by the relevant Federal and/or state authorities to carry out installations of air conditioners and have provided such license number(s) issued by the said authorities;**
- 6) Where the said products have been installed and used in accordance with the instructions on the unit or in the relevant instruction manual;**
- 7) Where the original proof of purchase in the form of a receipt issued by an authorized dealer of Midea is presented when requesting a Midea warranty service;**
- 8) In the case of split ducted systems, the warranty applies only to the Midea fan coil and condenser. The commercial warranty period applies subject to the Midea fan coil and condenser receiving a documented annual service inspection and function check from a qualified air conditioning service company. This service must ensure, at a minimum, that all gas levels are correct and that all electrical connections, evaporator coils, condenser coils, and fans, both internal and external, are in good condition. Return air filters must be maintained and are the responsibility of the owner in both domestic and commercial applications. Any service call-out where it is determined that the problem lies with associated ductwork, zone controllers, dampers, wiring, etc., which have been provided by a third party or poor design of the same resulting in noisy or poor air distribution, will not be covered under this warranty. In this instance, the owner is responsible for all service call-out fees and on-site costs of the service technician incurred for rectifying the issue.**