

Midea New Financial Year Extra 3 Years Warranty Promotion

Period: 9:00am AEST 1 July 2026 - 11:59pm AEST 30 June 2027

To further support our valued trade partners, Midea is pleased to introduce a limited-time 3-year extended warranty for selected eligible products. This offer is designed to reward customers who register their product promptly after purchase.

10-Year Warranty (7-Year Standard Warranty + 3-Year Extended Warranty) for the following eligible products:

- Ducted System - Vesta Series (Model Numbers beginning with DUCMI/UCMI, supplied as a SET): 7, 9, 10.5, 12.5, 14, 17kW
- Multi Split System (Model Numbers beginning with MULMI): 5, 7, 9, 13.5, 19, 19.5kW

Register online within 30 days of purchase to activate your extended warranty.

Australian Consumer Law Notice

This extended warranty is provided in addition to, and does not limit, exclude or modify any rights and remedies available under the Australian Consumer Law.

T&C APPLY

TERMS & CONDITIONS

This 3-year warranty extension only applies:

1. To products purchased between 9:00am AEST on 1 July 2026 and 11:59pm AEST on 30 June 2027. The extended warranty is available only for purchases made during this period.
2. To air conditioners distributed by Midea HVAC & Energy Australia and purchased from authorised dealers of Midea in Australia.
3. To products from the following series:

a) Ducted System - Vesta Series (model numbers beginning with DUCMI/UCMI)

Ducted System	
Capacity	Model Number
7kW	DUCMI70IC/UCMI70OC
9kW	DUCMI90IC/UCMI90OC
10.5kW	DUCMI105IHC/UCMI105OC
12.5kW	DUCMI125IHC/UCMI125OC
14kW	DUCMI140IHC/UCMI140OC
17kW	DUCMI170IHC/UCMI170OC

b) Multi Split System (model numbers beginning with MULMI)

Multi Split System models listed below refer to the outdoor unit. The extended warranty covers the complete system (outdoor unit and matching eligible indoor units) when purchased together as a set.

Multi System	
Capacity	Model Number
5kW	MULMI0250B
7kW	MULMI0371B
9kW	MULMI0490B
13.5kW	MULMI0513B
19kW	MULMI0619B
19kW	MULMI0619C
19.5kW	MULMI0620B

- For air conditioners registered within the initial 30 days after the purchase date.
- For air conditioners registered with all required information, including product details and installer details, which should match the information on the original receipt.

6. Where the products have been installed by a technician or company certified, licensed or otherwise authorised under applicable Commonwealth, State or Territory laws for the installation of air conditioning equipment, and the relevant licence number(s) must be provided at the time of registration.
7. Where the said products have been installed and used in accordance with the instructions on the unit or in the relevant instruction manual.
8. Where the original proof of purchase in the form of a receipt issued by an authorised dealer of Midea is presented when requesting a Midea warranty service.
9. End users must register their unit within 30 days of purchase via the online registration portal at: <https://mdhome.com.au/product-registration/>
10. Does not cover faults, failures, damage or performance issues arising from incorrect installation, commissioning, wiring, refrigerant pipework, drainage, electrical supply, or any other installation-related work. Such matters remain the responsibility of the installer and must be addressed under the installer's own workmanship warranty. Any costs associated with rectifying installation defects, including access costs, re-installation costs or third-party contractor charges, are not covered by this extended warranty.
11. This extended warranty applies to products purchased and primarily used for residential purposes in Australia. Products installed or primarily used for commercial, industrial or other non-residential purposes are not eligible for this promotion unless otherwise approved by Midea in writing. Midea reserves the right to request reasonable evidence regarding the nature of the installation and use of the product when assessing eligibility.
12. Midea reserves the right to verify all registration information, proof of purchase, installation details and installer credentials before approving or providing any warranty service under this promotion.

13. The extended warranty is valid only for the original installation address and is not transferable unless otherwise required by law.
14. Midea reserves the right to amend, suspend or withdraw this promotion at any time, provided that such amendment, suspension or withdrawal will not affect valid registrations completed prior to the date of the change.
15. The extended warranty extends the duration of the manufacturer's warranty only. All other warranty terms, conditions, exclusions and limitations applicable to the standard manufacturer's warranty continue to apply during the extended warranty period.
16. Midea may refuse, cancel or withdraw the extended warranty where any registration information, proof of purchase, installation details or supporting documentation is found to be false, misleading, incomplete or fraudulent, or where the customer fails to provide information reasonably requested by Midea to verify eligibility for this promotion.