

STANDARD WARRANTY PERIODS

Please Note: All warranty periods apply exclusively to residential-use air conditioners.

Category	Standard Warranty Period	Extended Warranty Period
Particular High Wall Split System - Athena Series	7 years	REGISTER FOR 3 YEAR EXTENDED WARRANTY
Other Split system; Ducted system; Cassette system; Multi system; VRF system	7 years	NO EXTENDED
Window Box Air-con	5 years	NO EXTENDED
Portable Air-con; Dehumidifier	2 years	NO EXTENDED

Commercial Applications

For products supplied for commercial applications, the warranty period is 24 months for the product and accessories, commencing from the applicable warranty start date.

The warranty is subject to the product being properly installed, operated and maintained in accordance with the applicable installation, operation and maintenance requirements. Regular maintenance must be carried out during the warranty period to maintain warranty eligibility.

Products installed or operated in harsh or extreme environmental conditions are not covered by warranty. This includes, but is not limited to, mining sites and environments subject to excessive dust, oil, grease or other abnormal airborne contaminants.