Midea Club HVAC & Energy Installer Promotion
2026 Terms and Conditions (T&Cs)

Promotion Details:

1. These terms and conditions (T&Cs) govern this Promotion. By participating in this Promotion, you agree to and accept these T&Cs. Instructions on how to enter and claim are part of these T&Cs. This Promotion cannot be combined with any other offer. Capitalized terms are defined within these T&Cs.
2. To qualify for the Cashback, participants must: 2.1 be an eligible installer; 2.2 purchase a qualifying product from a participating store within the promotional timeline; 2.3 submit a valid claim during the redemption period; and 2.4 adhere to these T&Cs. Eligible participants will receive a Cashback amount corresponding to the purchased product.

Promotional Timeline (AEDT):

- Start submission time and date: 12:00 AM, Wednesday, 01 April 2026

- Final submission time and date: 11:59 PM, Wednesday, 30 November 2026

Redemption Timeline (AEDT):

Your funds will be settled on a monthly basis and will automatically appear in your account within the first ten days of the following month.

Eligibility Criteria:

This Promotion is exclusively available to eligible installers. Eligibility extends to individuals, companies, businesses, and organizations. To qualify as an individual claimant, one must be an Australian resident aged 18 or older. Employees of the Promoter or any associated agencies, as well as their immediate family members, are not eligible. For the purposes of this Promotion, "immediate family" includes: spouse, former spouse, de facto partner, child or step-child (whether biological or adopted), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, sibling, step-sibling, or first cousin.

Non-Qualifying Products:

Products that do not qualify for this Promotion include those classified as "C grade" or "seconds," as well as second-hand, refurbished, or demonstration units. Additionally, any costs, fees, or expenses related to installation, insurance, warranty or extended warranty, financing, delivery, or any other ancillary costs, as determined by the Promoter, are excluded from this Promotion. Only the models listed in the table below are eligible.

Participating Store:

All eligible Midea HVAC & Energy Distributors, Dealers, and Midea Australia. For the avoidance of doubt, online bidding and auction websites (e.g. www.ebay.com.au and www.grays.com) are not Participating Stores for the purposes of the Promotion.

Participating Products: The definition of a Participating Product does not include any Excluded Products. Participating Products available as part of this Promotion vary depending on the Participating Store, as outlined below:

SET Model No.	Indoor Unit Model No.	Outdoor Unit Model No.	Capacity	Cash Bonus (AUD)	New sign-up Bonus (AUD)
MFAB26NB/WB SET	MFAB26NB	MFAB26WB	2.6kW	20	
MFAB35NB/WB SET	MFAB35NB	MFAB35WB	3.5kW	20	
MFAB50NB/WB SET	MFAB50NB	MFAB50WB	5.0kW	20	
MFAB70NB/WB SET	MFAB70NB	MFAB70WB	7.0kW	20	
MFAB90NB/WB SET	MFAB90NB	MFAB90WB	9.0kW	20	
MFAB20NC/WC SET	MFAB-20NC	MFAB-20WC	2.0kW	20	
MFAB26NC/WC SET	MFAB-26NC	MFAB-26WC	2.6kW	20	
MFAB35NC/WC SET	MFAB-35NC	MFAB-35WC	3.5kW	20	
MFAB50NC/WC SET	MFAB-50NC	MFAB-50WC	5.0kW	20	
MFAB60NC/WC SET	MFAB-60NC	MFAB-60WC	6.0kW	20	
MFAB71NC/WC SET	MFAB-71NC	MFAB-71WC	7.0kW	20	
MFAB81NC/WC SET	MFAB-81NC	MFAB-81WC	8.0kW	20	50
MFAG20VA SET	MFAG20VA-N	MFAG20VA-W	2.0kW	20	
MFAG26VA SET	MFAG26VA-N	MFAG26VA-W	2.6kW	20	
MFAG36VA SET	MFAG36VA-N	MFAG36VA-W	3.6kW	20	
MFAG51VA SET	MFAG51VA-N	MFAG51VA-W	5.0kW	20	
MFAG60VA SET	MFAG60VA-N	MFAG60VA-W	6.0kW	20	
MFAG70VA SET	MFAG70VA-N	MFAG70VA-W	7.0kW	20	
MFAG80VA SET	MFAG80VA-N	MFAG80VA-W	8.0kW	20	
MFAG20VB SET	MFAG20VB-N	MFAG20VB-W	2.0kW	25	

SET Model No.	Indoor Unit Model No.	Outdoor Unit Model No.	Capacity	Cash Bonus (AUD)	New sign-up Bonus (AUD)
MFAG26VA SET	MFAG26VA-N	MFAG26VA-W	2.6kW	25	
MFAG36VA SET	MFAG36VA-N	MFAG36VA-W	3.6kW	25	
MFAG51VA SET	MFAG51VA-N	MFAG51VA-W	5.0kW	50	
MFAG60VA SET	MFAG60VA-N	MFAG60VA-W	6.0kW	50	
MFAG70VA SET	MFAG70VA-N	MFAG70VA-W	7.0kW	50	
MFAG80VA SET	MFAG80VA-N	MFAG80VA-W	8.0kW	50	
MFEZ20VA SET	MFEZ20VA-N	MFEZ20VA-W	2.0kW	25	
MFEZ26VA SET	MFEZ26VA-N	MFEZ26VA-W	2.6kW	25	
MFEZ35VA SET	MFEZ35VA-N	MFEZ35VA-W	3.6kW	25	
MFEZ50VA SET	MFEZ50VA-N	MFEZ50VA-W	5.0kW	50	
MFEZ60VA SET	MFEZ60VA-N	MFEZ60VA-W	6.0kW	50	
MFEZ70VA SET	MFEZ70VA-N	MFEZ70VA-W	7.0kW	50	
MFEZ80VA SET	MFEZ80VA-N	MFEZ80VA-W	8.0kW	50	
MFEP26VA SET	MFEP26VA-N	MFEP26VA-W	2.6kW	20	50
MFEP35VA SET	MFEP35VA-N	MFEP35VA-W	3.5kW	20	
MFEP51VA SET	MFEP51VA-N	MFEP51VA-W	5.0kW	20	
MFEP70VA SET	MFEP70VA-N	MFEP70VA-W	7.0kW	20	
MFEP80VA SET	MFEP80VA-N	MFEP80VA-W	8.0kW	20	
MFCA26VA SET	MFCA26VA-N	MFCA26VA-W	2.6kW	20	
MFCA35VA SET	MFCA35VA-N	MFCA35VA-W	3.5kW	20	
MFCA50VA SET	MFCA50VA-N	MFCA50VA-W	5.0kW	20	
MFCA70VA SET	MFCA70VA-N	MFCA70VA-W	7.0kW	20	
DUCMI70IB/UCMI70OB SET	DUCMI70IB	UCMI70OB	7.0kW	60	
DUCMI90IB/UCMI90OB SET	DUCMI90IB	UCMI90OB	9.0kW	60	
DUCMI105IHB/UCMI105OB SET	DUCMI105IHB	UCMI105OB	10.5kW	60	
DUCMI125IHB/UCMI125OB SET	DUCMI125IHB	UCMI125OB	12.5kW	60	
DUCMI140IHB/UCMI140OB SET	DUCMI140IHB	UCMI140OB	14.0kW	60	
DUCMI170IHB/UCMI170OB SET	DUCMI170IHB	UCMI170OB	17.0kW	60	

DUCMI140IHB/UCMI140OB SET	MFEP35VA-N	MFEP35VA-W	3.5kW	20	
DUCMI170IHB/UCMI170OB SET	MFEP50VA-N	MFEP50VA-W	5.0kW	20	

SET Model No.	Indoor Unit Model No.	Outdoor Unit Model No.	Capacity	Cash Bonus (AUD)	New sign—up Bonus (AUD)
CASMI70IB/UCMI70OB SET	CASMI70IB	UCMI70O	7.0kW	50	
CASMI105IB/UCMI105OB SET	CASMI105IB	UCMI105OB	10.5kW	75	
CASMI125IB/UCMI125OB SET	CASMI125IB	UCMI125OB	12.5kW	75	
CASMI140IB/UCMI140OB SET	CASMI140IB	UCMI140OB	14.0kW	100	
CASMI105IC/UCMI105OC SET	CASMI105IC	UCMI105OC	10.5kW	75	
CASMI125IC/UCMI125OC SET	CASMI125IC	UCMI125OC	12.5kW	75	
CASMI140IC/UCMI140OC SET	CASMI140IC	UCMI140O	14.0kW	100	
MULMI0250B Multi Set	Multiple Combinations	MULMI0250B	5.0kW	50	
MULMI0371B Multi Set	Multiple Combinations	MULMI0371B	7.1kW	50	
MULMI0480B Multi Set	Multiple Combinations	MULMI0480B	8.0kW	75	50
MULMI0511B Multi Set	Multiple Combinations	MULMI0511B	11.0kW	75	
MULMI0513B Multi Set	Multiple Combinations	MULMI0513	13.0kW	100	
MULMI0618B Multi Set	Multiple Combinations	MULMI0618B	18.0kW	100	
MULMI0619B Multi Set	Multiple Combinations	MULMI0619B	19.0kW	100	
MULMI0619C Multi Set	Multiple Combinations	MULMI0619C	19.0kW	100	
MULMI0620B Multi Set	Multiple Combinations	MULMI0620B	20kW	180	

SET Model No.	Capacity (KW)	Storage size (L)	Cash Bonus ($AUD)	New sign Up Bonus ($AUD)
RSJ-15/190RDN7-L2	/	170L	50	
RSJ-23/300RDN7-L2	/	280L	100	
RSJ-23/300RDN7-L2-C	/	280L	180	
RSJ-23/300RDN7-L2-D	/	280L	180	50
RSJ-V28/235RDN7-L2	/	235L	50	
MWFF22H	2.28KW	/	25	
MWFF28H	2.8KW	/	25	
MWFI36H	3.6KW	/	50	
MWFF39H	3.9KW	/	50	
MWFF53H	5.4KW	/	50	

Cashback：

The Cashback will be provided via an electronic Funds Transfer (EFT) to the Eligible Claimant's designated Australian bank account. The amount of the Cashback will correspond to the "Cash Bonus" specified in the table above for the purchased Participating Product.

Cashback Eligibility Requirements：

To qualify for the cashback, an Eligible Claimant must：

1. Be an eligible installer.
2. Purchase a Participating Products from a Participating Store.
3. Complete the online form claim process by following the provided instructions.
4. Provide all necessary information, including but not limited to：(a) The claimant's full name, email address, ABN, and business/company name.; (b) Specific details such as：the model code of the air conditioning unit; the serial number of the outdoor unit; the serial number of the indoor unit; a copy of the invoice for the purchased Participating Product; and any other information required by the Promoter.
5. Submit the bank account details for the claimant's nominated Australian bank account.

There steps collectively meets Cashback Eligibility Requirements.

Purchase：

Payment in full by cash, card or through a credit program offered by a Participating Store where a valid proof of purchase is provided.

Verification of Serial Numbers and Invoices：

1. The Promoter will review all submitted serial numbers and photos of serial numbers for the Participating Products, as well as the tax invoices provided by claimants. If any serial number, photo, or tax invoice is found to be invalid, the claimant will be notified via Midea Club App or Web Page Notification . The claimant will then have fourteen (14) days from the date of the notification to submit valid serial numbers, photos, and/or tax invoices as required.
2. If the claimant fails to provide the necessary valid serial numbers, photos, and/or tax invoices within the fourteen (14) day period, the Promoter reserves the right to reject the claim. The claimant will be informed of the invalidation due to the failure to provide the required documentation.

Cashback Claim Guidelines:

1. **Notification of Valid Claims**: Claimants will be informed through address once their claim is validated. The Promoter will then process the Cashback payment.
2. **Request for Additional Information**: If further details are needed to validate a claim, or if any submitted serial numbers, photos, or tax invoices are found to be invalid, the Promoter will notify the claimant via email. The claimant will have fourteen (14) days from the date of the email to provide the required information, unless otherwise specified. Failure to do so may result in the claim being invalidated at the Promoter's discretion.
3. **Return of Products**: If the Participating Product is returned to the store where it was purchased for a refund or exchange, the claimant will no longer be eligible for the Cashback. If the Participating Product is returned after the Cashback has been received, the Cashback amount must be repaid to the Promoter within a reasonable period, as directed by the Promoter. This clause does not limit or affect the claimant's rights regarding warranties on the Participating Product, whether from the manufacturer or as implied by law.
4. **Extension of Promotional Timeline**: The Promoter reserves the right to extend the Promotional or Redemption Period at its sole discretion.
5. **Verification and Disqualification**: The Promoter may verify the validity of claims and claimants (including identity, contact details, tax invoice, and serial number) and disqualify any claimant who does not comply with these Terms and Conditions or tampers with the claim process. The Promoter's decision is final.
6. **Rights Enforcement**: Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
7. **Invalid Claims**: Claims that are incomplete, unclear, or unreadable will be considered invalid. It is the claimant's responsibility to ensure that their email, bank account, and address details are accurate. The Promoter will not be held liable if the claimant does not receive the Cashback due to incorrect information or invalid serial numbers.
8. **EFT Payments**: Cashback will be disbursed exclusively to Australian bank accounts. The Promoter bears no responsibility for any payment complications arising from the claimant's lack of an Australian bank account.
9. **Handling Failed EFT Attempts**: The Promoter will make up to three (3) attempts to transfer the Cashback via EFT. If all attempts fail, the Cashback will be forfeited. Claimants are required to inform the Promoter immediately if incorrect bank details were provided. In cases where an EFT is sent to an incorrect account, the Promoter will try to reverse the transaction. A reissuing fee of $7.95 will be applied. However, the Promoter does not guarantee the success of EFT reversals.
10. **Processing Time**: Claimants should allow sixty (60) days from the approval email for the EFT to be processed. Additional time may be required for bank clearance.

11. **Non—Transferable Cashback**: Cashback is non—transferable and can only be claimed by the person named on the tax invoice. Claims must be made by the actual purchaser of the Participating Product. Third—party claims are not accepted.
12. **Promotion Interference**: If the Promotion is disrupted or cannot be conducted as planned due to circumstances beyond the Promoter's control, the Promoter reserves the right to disqualify any claimant or modify, suspend, terminate, or cancel the Promotion.
13. **Ancillary Costs**: Claimants are responsible for any costs incurred in completing the Online Claim Process and claiming the Cashback, including internet service charges.
14. **Server Issues**: The Promoter is not responsible for any server issues that may affect the claimant's ability to submit the Online Claim Process.
15. **Liability Exclusion**: Except for liability that cannot be excluded by law, the Promoter (including its officers, employees, and agents) excludes all liability for any personal injury, loss, or damage arising from the Promotion, including technical difficulties, theft, unauthorized access, claim or documentation loss, Cashback value variation, tax liability, or use of the Cashback.
16. **Consumer Rights**: These Terms and Conditions do not exclude, restrict, or modify any consumer rights under the Competition and Consumer Act 2010 (Cth) or other legislation. The Promoter's liability for breach of such rights is limited to the replacement, repair, or cost of replacement/repair of goods, or the re—supply or cost of re—supply of services.
17. **Governing Law**: These Terms and Conditions are governed by the laws of Australia. Claimants submit to the non—exclusive jurisdiction of the courts of Victoria, Australia

Privacy:

The Promoter, or third parties acting on its behalf, may gather personal data to facilitate the Promotion. This information may be shared with third parties, such as agents, contractors, service providers, and offer suppliers, for the purpose of conducting the Promotion. Providing this information is a prerequisite for the validation of an Eligible Claim. Some of these third parties may be located outside of Australia, including in areas such as HONGKONG.. By agreeing to this disclosure, claimants acknowledge that the Promoter is not required to ensure that these overseas recipients comply with Australian privacy laws. All claimants consent to their personal information being collected and stored for this purpose, in accordance with the Promoter's privacy policy, which is available'on Midea Club.

Promoter's details:

MD APPLIANCES PTY LTD (ABN 43 657 881 699) 1513 Dandenong Road, Oakleigh,VIC 3166, Australia

Promotional Support:

Email: info@mdhome.com.au

Phone: 1300 726 002